



THE BIKE STATION

Volunteer With Us

Volunteering at The Bike Station

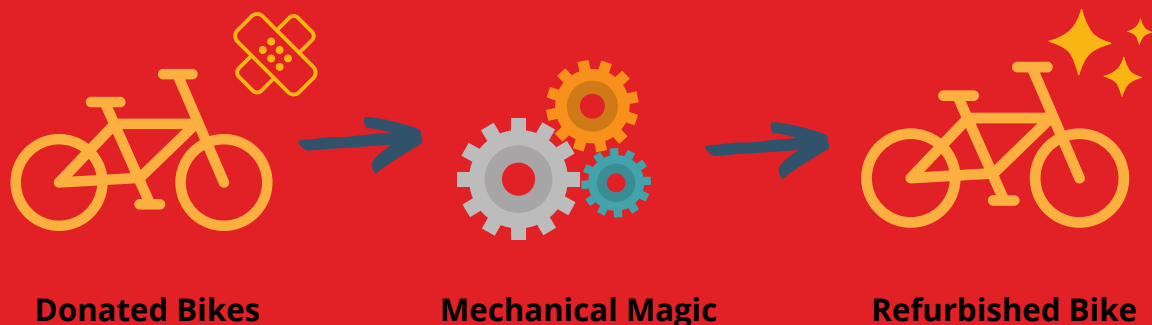
The Bike Station is one of the UK's largest bike recycling organisations, as well as a charity promoting and supporting all aspects of cycling as a healthy activity and a sustainable means of transport.

All of our work is supported by volunteers who want to contribute to the organisation. We are always looking for keen, enthusiastic people who ideally have some experience of cycling or working with bicycles; can work under their own initiative; enjoy working as part of a team or on their own; and are good with assisting members of the public.

We want to thank you for your interest in volunteering at The Bike Station and we look forward to you joining our team!

Our Work

We receive donations of bikes and sort them for refurbishment, reuse or recycling. The bikes which are refurbished are either provided as part of our communities programme, Shifting Gears or sold to the public to fund our charitable activities. The bikes which are reused are harvested for second hand parts and the parts of the bike we can't use are recycled.



Application Process

Step 1: View our current job posting and see which role best fits you. We cannot always guarantee that we have an opening and ask you to pick a top three choices. If we are unable to offer you a placement then we will add you to a waitlist and contact you once we have a suitable vacancy for you.

Step 2: Fill out and return application form. You can either fill out the electronic form and email it to info@thebikestation.org.uk or print out the form and drop it off at one of our locations.

Step 3: Inperson Interview. If you are successful, we will contact you for an interview to ensure we have the right position for you.

Warehouse Volunteer

Time Commitment: Minimum 4 hours.

Role Description: processing donated bikes; dismantling bikes that can't be repaired; and sorting and keeping parts that can be reused.

Main Tasks:

Triaging donated bikes and parts to assess usefulness.
Stock/bike movements, loading vans unloading.
Using Tools to remove parts.
Recording donated bikes and parts.
General warehouse tidying e.g. sweeping inside and out.

Skills/Experience:

- Experience and knowledge of a wide range of bikes
- Ability to use tools and lift bikes and some outside work
- Work as part of a small team

Shop Volunteer

Time Commitment: 4 - 7 hours a week)

Job Description: front-of-house volunteer helping serve customers in the shop, helping them choose the right bicycle for them; selling accessories; and answering any bike related queries.

Main Tasks: Customer service and sales, sales advice, handling cash and payments, recording donated bikes and parts, general retail duties, ensuring a clean and tidy work area.

Skills/Experience:

- Good communication skills
- Customer service experience
- Experience and knowledge of a wide range of bikes
- Retail experience
- Ability to work as part of a small team

Fix Your Own Bike Volunteer

Time Commitment: 4 - 7 hours a week

Role Description: Leading FYOB sessions, with volunteers using their knowledge and expertise of bike maintenance to guide members of the public in repairing their own bicycles.

Main Tasks: Booking customers into workshops, giving out safe and concise mechanical advice, ensuring safe and appropriate use of tools, keeping a safe and tidy work area.

Skills/Experience:

- Good communication skills
- Customer service experience
- Experience and knowledge of how to fix a wide range of bicycles
- Retail experience
- Ability to work as part of a small team

What we can offer you!

Volunteering with us will give you the opportunity to:

- Learn or try new things and develop new skills
- Build your confidence in a retail environment
- Gain work experience and add to your CV
- Meet new people or make new friends
- Support your local community by providing affordable bikes
- Travel expenses paid.

